

# Statement of Manufacturing Location and Quality Assurance Processes

## Sound Masking Controllers

### Manufactured in Canada

ML48-8ch, ML24-4ch, ML12-2ch, RL96-8ch, RLCTL2-8ch, CMSII-1ch, CMSII-2ch

## Sound Masking Speakers

### Manufactured in Canada

SMS-STX, SMS-HDN

### Manufactured in China

SMS-STR, SMS-DIR, SMS-SURF4,  
SMS-FLAT, SMS-VIBX

## Active Control Sensors

### Manufactured in Canada

SMS-SEN

## Manufacturing and Supply Chain Management

- All products are entirely designed and developed by Soft dB in Quebec City, Canada.
- All materials and components used by sourced factories are thoroughly inspected as per Soft dB's strict design, performance, and safety standards in Quebec City, Canada.

## Quality Control and Quality Testing

- All quality assurance and testing processes are performed by Soft dB in Quebec City, Canada.
- Manufacturing line quality control employees are trained to Soft dB standards.
- Soft dB conducts quality inspection using AQL sampling on all product lots received.
- Soft dB continuously monitors defective units and RMA materials until complete resolution.

## Trade Agreement Act (TAA) Compliance

The following sound masking system components are manufactured in Canada, which is a Trade Agreements Act (TAA) compliant country and a member of the Trade Agreements Act (TAA) approved country list. Canada is also a participant in the Canada–United States–Mexico Agreement (CUSMA), ensuring compliance with procurement requirements for U.S. federal government projects and other regulated contracts.

| Controllers                                                                       | Speakers         | Sensors |
|-----------------------------------------------------------------------------------|------------------|---------|
| ML48-8ch, ML24-4ch,<br>ML12-2ch, RL96-8ch,<br>RLCTL2-8ch, CMSII-1ch,<br>CMSII-2ch | SMS-STX, SMS-HDN | SMS-SEN |

I certify that:

The information on this document is true and accurate, and I assume the responsibility for proving such representations. I understand that I am liable for any false statements or material omissions made on or in connection with this document.

I agree to maintain, and present upon request, documentation necessary to support this Statement, and to inform, in writing, all persons to whom this Statement was given, of any changes that would affect the accuracy or validity of this Statement.



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Soft dB inc.

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