

Statement of Manufacturing Location and Quality Processes

October 25, 2019

Sound Masking Controllers

ML48-8ch, SL48-8ch, SL24-8ch, ML24-4ch, SL24-4ch, ML12-2ch
RL120-4ch, RL200-8ch, RLCTL-8ch, CMS-II-1ch, CMS-II-2ch, RL96-8ch, RLCTL2-8ch

Sound Masking Accessories

SMS-SEN, SMS-CTP

The aforementioned products are wholly manufactured in Canada. Soft dB conducts all quality control and testing, packaging and fulfillment at the company's headquarters in Quebec City, Canada.

Manufacturing and Supply Chain Management

- All products are entirely designed and developed in Canada by Soft dB.
- All materials and components used by sourced factories are thoroughly inspected as per Soft dB's strict design, performance, and safety standards.

Quality Control and Quality Testing

- All quality assurance and testing processes are performed in Canada by Soft dB.
- Manufacturing line quality control employees are trained to Soft dB standards.
- Soft dB conducts quality inspection using AQL sampling on all product lots received.
- Soft dB continuously monitors defective units and RMA materials until complete resolution.

I certify that:

The information on this document is true and accurate, and I assume the responsibility for proving such representations. I understand that I am liable for any false statements or material omissions made on or in connection with this document;

I agree to maintain, and present upon request, documentation necessary to support this Statement, and to inform, in writing, all persons to whom this Statement was given, of any changes that would affect the accuracy or validity of this Statement;

A handwritten signature in blue ink, appearing to read 'JF Cauchon' followed by 'ing.'.

JF Cauchon, ing. -P. Eng.
Soft dB
Vice-President

10/25/19